

pH Prescription Installation Instructions for Residential pH-RO-1000 Drinking Water System

The pH-Prescription Reverse Osmosis System has been tested to ensure it will operate correctly. The following periodic maintenance is recommended so your system will provide years of trouble-free service:

Replacement parts:

- pH-RO - UC1 Pre-filters (sediment) every 12 mos.
- pH-RO - UC2 Pre-filter (Pre carbon block) every 12 mos.
- pH-RO - UC3 Pre-filter (Pre carbon GAC filter) every 12 mos.
- pH-RO - UC450 membrane every 2-3 years
- pH-Alkaline - ORP-RO Filter 18-24 mos.
- pH-TOF - Post-filter (carbon) every 24 mos.

Components included with your order:

The following components make up your pH-Reverse Osmosis Drinking Water System:

- **pH-Prescription UC1 Pre-filter:** (sediment) removes larger particles such as sand, silt, rust and scale.
- **pH-Prescription UC2 Pre-filter:** (activated carbon block) Five-Micron Carbon Block Filter is made of high-purity coconut shell which activates the Carbon Block. It further removes sediment and odor, improves taste, and removes chemicals such as pesticides, dioxins, chloroform, and petrochemicals. It also removes harmful chlorine which can create by-products that have been linked to cancer as certified by Underwriter Laboratories Environmental and Public Health Programs.
- **pH-Prescription UC3 Pre-filter:** (Pre-carbon GAC) Five-Micron Granular Activated Carbon Filter continues to remove impurities and chemicals such as SOCs (Soluble Organic Compounds), VOCs (Volatile Organic Compounds), and trihalomethanes (carcinogenic organic chemicals).
- **pH-Prescription Reverse Osmosis Membrane:** 50 gallons-per-day, Reverse Osmosis Membrane removes up to 99% of harmful metals such as lead, copper, barium, chromium, mercury, cadmium, fluoride, nitrite, and selenium. The Membrane also removes pharmaceuticals drugs, bacteria such as E.Coli and other toxins that may be present in the water. If the filters in the first three stages are properly maintained, the Membrane will last longer.
- **pH-Prescription Alkaline ORP-R/O Filter:** The Alkaline Filter is the most important part of the system. The Alkaline Water Filter utilizes Tourmaline Ceramic, which, when combined with Reverse Osmosis water, emits far-infrared rays to produce 'living water'. Far-infrared rays are known for their powerful healing and detoxifying effects on organisms. Far-infrared rays suppress the growth of excessive free radicals and shorten the cluster chain of H₂O. The purified and activated water has smaller water clusters, which are more efficient at protecting cells from various aggressors. The Alkaline Filter re-deposits the vital minerals, which are needed for the human body to function at its optimum level, back into the water.
- **pH-Prescription TOF Post-filter (carbon):** An activated carbon **post-filter** is provided for a final "polish" and removes foul tastes, odors and provides great tasting drinking water.

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- **pH-Prescription Filter housings and R/O module:** Holds pre-filters and membranes.
- **Bracket:** An optional bracket is provided so housing may be mounted, typically below sink.
- **Storage tank:** Holds filtered water, ready for use.
- **Automatic shut-off valve:** Senses when the storage tank is full and closes the water supply to conserve water.
- **Faucet:** The dedicated faucet is used to dispense R/O produced water when needed.
- **Feed water saddle valve:** Connected to the cold water line to supply water to the R/O system.
- **Waste water saddle valve:** Connected to the drain to remove reject water from the R/O system.
- **Tubing:** Supplies feed and reject water.
- **pH-Prescription Fittings:** Used for necessary hose connections.

Tools which may be required for installation (not included):

The following tools may be necessary, depending on each particular installation:

- 3/8" variable speed electric drill
- 1/8" & 1/2" bits
- 1-1/4" porcelain whole cutter (if hole for second faucet is not provided).
- Center punch and hammer
- 1-1/4" wood bit
- Concrete drill bits
- Phillips head and flat blade screwdrivers
- Adjustable wrench
- Crescent wrench
- Teflon tape
- Plastic tube cutter
- Air pressure gauge (low pressure)
- Air pump (hand)

System Location:

Your pH-Prescription R/O system may be installed under a sink, in a basement or other location, depending on available space. **Do not install unit where temperatures fall below freezing. Do not install the drain saddle valve near a garbage disposal;** otherwise, plugging of the waste water line may occur. If discharging into a utility sink or standpipe, an air gap must be provided. (Air gaps must be 1" or greater above the floor rim.)

Note: Plumbing codes may require the use of air gaps. Please check with your local municipality. **Do not connect the R/O system drain line to the dishwasher drain line** due to the fact back pressures may cause the air gap to overflow.

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Site Preparation:

Installing dealers may want to speak with customers in advance and ask them to clean under the sink to save time. If a basement installation is advisable, check area to determine if extra fittings or hosing are required. Upon arrival, it is a good idea to check the condition of all plumbing for potential leaks and advise customer so there will be no misunderstandings in the event leaks occur.

Unit Preparation:

Open shipping carton, remove components and check that all parts are present. Check empty storage tank to be sure air pressure is approximately 7 psi. Adjust if necessary.

Note: Hand-tighten all fitting connections to be sure they are tight.

Installation Steps:

All plumbing must be completed in accordance with state and local plumbing codes. Some municipalities may require installation by a licensed plumber. Check local authority prior to installation.

1. Faucet installation

- If the sink has a sprayer it may be disconnected for faucet installation. (Installing dealers should discuss this with customers.) A pipe cap or plug will be necessary to seal the sprayer connection. To make the faucet mounting hole (if sprayer or second hole is not used), check to make sure the drill does not interfere with anything below.
- Center punch a small indent at the desired faucet location. (2" flat surface is required, not exceeding 1-1/4" in thickness.)
- Drill the required pilot hole for the chassis punch and tighten nut to cut the desired hole size. Clean up sharp edges.
- The faucet should be positioned so it empties into the sink and the spout swivels freely for convenience. If sink has a hole that can accommodate the R/O faucet, no drilling is required. Proceed with mounting the faucet.

*****Important note for installing on Porcelain, Enamel, Ceramic on Metal or Cast Iron:**

Precautions must be taken to penetrate the porcelain through to the metal base and prevent it from chipping or scratching.

Tools required:

Variable speed drill
Porcelain cutter tool set
(7/8" or alternative size, 9/16")
Plumber's putty

Procedure:

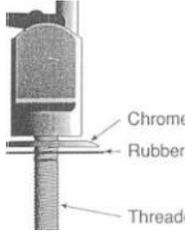
1. Mark the center for the 7/8" hole.
2. Form shallow putty around hole area and fill with enough water to lubricate carbide drill bit.
3. Carefully drill pilot hole through all layers. (Use light pressure and slow speed.)
4. Insert pilot tip of spring-loaded porcelain cutter into pilot hole.
5. Drill porcelain / enamel using spring-loaded porcelain cutter, making certain a complete ring has been cut through the porcelain / enamel to the metal base.

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6. Cut away the inner porcelain / enamel disc down to the base metal. Make certain the cutter does not touch the outer rim of the cut porcelain / enamel. Continue with this bit to cut through metal until sink has been completely penetrated.

Note: Always use sharpened porcelain cutter to eliminate chips and cracks.



Faucet installation without air gap

***Installation procedures for Stainless Steel Sinks

Recommended tools:

- Center punch
- Variable speed drill
- High speed drill bits
- Greenlee chassis punch 7/8" (or 9/16" for non-air gap faucets)
- Protective gloves & eye protectors

Procedure:

1. Center punch small indent for hole.
2. Drill the required pilot hole.
3. Set-up the chassis punch per instructions and tighten nut to cut the desired hole size.
4. Clean up sharp edges with file.

2. Mounting the faucet

- Disassemble hardware from the threaded nipple, except for chrome base plates and rubber washers. (Rubber washers may be replaced with bead of plumber's putty for neater appearance.)
- Feed the threaded nipple through sink or counter mounting hole and orient the faucet.
- From below sink or counter, assemble the white spacer flat washer and hex nut on threaded nipple and tighten by hand. (Open end up; open side toward air gap).
- After checking faucet orientation, tighten with a wrench until secure.

3. Feed water valve and tubing installation

The saddle tapping valve which is supplied is designed for use with 3/8" to 1/2" OD soft copper supply tubing (plain or chromed) and rigid metal pipe.

NOTE: Do not use with flexible ribbed supply tubing which is too thin and requires special hardware.

Self-taping feed water saddle valve installation:



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Saddle Valve Installation procedures using soft copper tubing:

1. Turn off cold water valve from under sink or main water line valve for whole house.
2. Before installing saddle tapping valve, make sure piercing lance does not protrude beyond rubber gasket.
3. Assemble saddle valve on copper tubing.
4. Turn handle clockwise to pierce soft copper tube until valve is firmly seated. (Valve is closed in this position.)
5. Turn on water supply to pressure cold water line.
6. Snug nut/seal with wrench around valve stem
7. Connect tubing to feed water valve using brass compression nut, insert and plastic sleeve.

Saddle Valve Installation with metal pipe:

1. Turn off cold water supply.
2. Drill 3/16" hole at desired location.
3. At this point, make sure piercing lance does not protrude beyond rubber gasket.
4. Assemble saddle onto pipe, aligning with hole.
5. Turn saddle valve handle clockwise to close valve.
6. Tighten nut/seal around valve stem with wrench.
7. Connect tubing to feed water valve using brass compression nut, insert, and plastic sleeve.
8. Turn on cold water supply.
9. To open valve, turn handle counterclockwise and check for leaks.

4. Drain saddle valve installation:

Prior to proceeding it is important to inspect the condition of drain pipes to make sure they are not thin and frail.

Drain saddle valves are designed to be installed on standard 1-1/2" OD drain pipe.

Install drain saddle valve above (and before) the trap and on the vertical or horizontal tailpiece.

Never install a drain saddle valve close to the outlet of a garbage disposal or plugging of the RO drain line may result.



Procedure:

1. Position threaded half of drain saddle valve at selected location and mark for the opening.
2. Drill 1/4" hole at mark through one side of pipe.
3. Position both halves of drain saddle on drain pipe so threaded opening lines with hole.
4. Secure drain saddle clamp on valve with bolts and nuts provided. (Do not over-tighten and make sure there is equal space between saddle halves on each side.)

5. Initial tubing connections

For convenience with under-counter installations it may be advisable to complete under counter hose connections at this time.

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6. R/O Component Installation

Install R/O membrane, carbon pre filter and sediment pre filter in modules of R/O unit. (Refer to R/O installation diagram.)

7. R/O Unit Installation

The R/O unit is normally mounted to the right or left sink cabinet sidewall, depending on where supply tank is to be located.

Generally the unit is installed at the front of the cabinet and the tank at the rear.

To mount the unit, elevate it at least 2" off the floor, level it and mark the location of mounting holes needed.

Drill holes for mounting screws and install screws, allowing the mounting bracket slots to slip over them.

Note: If the cabinet sidewalls are not solid, unit may sit on the floor with screws to keep it against the cabinet in a vertical position.

8. Pre-fill, Sanitizing and Supply Tank Placement

Prefilling the storage tank is always recommended so there is sufficient pressure to check for leaks and sufficient water to flush the carbon post filter. I

It is important to use a sanitizer (such as Hydrogen Peroxide) so tubing, fittings, tank and the faucet will be safe to use upon start-up.

To pre-fill storage tank follow these directions:

1. Connect storage tank to feed water line.
2. Open feed water valve and valve on tank.
3. Allow to fill for approximately three minutes.
4. Turn off feed water valve and tank valve.
5. Do not flush tank for approximately 15 minutes. The supply tank should be placed under the counter or within 10 feet of the R/O unit.

Note: Tanks are pre-pressurized at 7 psi. Prior to installation, check, add or release as required.

9. Final Tubing Connections

With all components in place, complete final tubing connections using these guidelines:

- Tubing should follow contour of the cabinets.
- Cut tubing to desired length using square cuts and proper cutting device. Make no sharp bends.
- Keep tubing from the RO unit to the tank and faucet as short as practical for good flow.
- Under sink installations following installation diagram and the following procedures:
 1. Connect tubing from faucet to RO unit.
 2. Connect tubing from tank to RO unit.
 3. Connect tubing from supply valve to RO unit.
 4. Connect tubing from drain valve to RO unit.

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10. Icemaker Hookup (optional)

The R/O drinking water device can be connected to any standard refrigerator ice maker or ice maker / water dispenser. (Do not connect to a commercial type bar ice maker.)

To complete this operation, connect a tee with shutoff valve into the faucet tubing and route tubing to the refrigerator. (Hooking up to an existing copper line is not recommended unless it is new installation.)

Shut off ice maker by lifting lever prior to turning off the existing tap water supply line to the refrigerator.

Turn on ice maker after the R/O system has been drained several times and the tank has a full supply of water.

Note: Before any service is performed on the R/O system, turn off ice maker valve and ice maker unit. Turn back on only after R/O tank is full.

System start-up:

Prior to start-up:

1. Check all connections are secure.
2. Turn on feed water valve and check for leaks. (Turn off and correct leaks if leaks occur.)
3. Open valve on storage tank and open faucet until a steady stream of water flows.
4. Close faucet and wait five minutes to see if leaks result.

Note: When the system is first turned on, water may intermittently "spurt" from the air gap opening on the side of air gap faucets. This is common and should correct itself after an initial period of time.

Flushing system and checking operation:

To make sure R/O system is operating correctly, following these simple procedures:

1. Open faucet handle and allow tank to completely drain of sanitizing solution. **Do not use this water.**

Note: When tank is empty, faucet will steadily drip. This is the rate the R/O system processes water.

2. With faucet handle in "open" position, measure the rate of the steady drip from spout. Use a graduated cylinder and watch with a second hand to calculate approximate production in gallons per day.

Note: Milliliters per minute X 0.38 = GPD. Ounces per minute X 11.2 = GPD

3. Proceed to check reject flow rate by disconnecting tubing at drain connection and measure flow as described above.

Note: Proper ratio should be 2.5 reject water to 1 part of product water, on average.

4. Close faucet and re-inspect system for leaks.
5. Allow system to process water for approximately four hours, at which point tank will be practically full.
6. Open faucet again and allow tank to empty for a second time. **Do not use this water.**
7. Wait another four hours to allow tank to re-fill.

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Note: If no objectionable tastes are noticed after second tank draining, RO processed water is ready for use. Otherwise, drain tank and re-fill for a third time.

8. At this point supply line to ice maker connection (optional) may be opened.

Maintenance:

Your pH-Prescription R/O system contains filters and membranes which must be replaced periodically for proper operation. (Please see page 1 for general change-out recommendations.)

Note: Change-out procedures may be amended depending on source water conditions.

To change filters and membranes follow these procedures:

1. Only use pH-Prescription brand replacement filters and parts. Not doing so could void any warranty.
2. Close feed water valve by turning it clockwise.
3. Open faucet to allow holding tank to drain.
4. Loosen and remove filter housings using wrench provided and discard cartridges and or membrane.
5. Wash the inside of the housings using mild detergent and soft cloth. Thoroughly rinse all soap before reassembly.
6. Replace filter cartridges and membrane before sanitizing system.

Note: The system should be sanitized before installing the activated carbon post filter cartridge.

Sanitizing instructions:

To sanitize system follow these procedures with the feed water valve closed:

1. Close feed water valve.
 2. Open faucet to drain storage tank to sink.
 3. Remove pre-filters & membrane from housings.
 4. Use 5-1/4% unscented bleach, like Clorox.
 5. Add one cap (2 tsp. or 10 ml) of bleach to each pre-filter housing and the membrane housing.
 6. Carefully reinstall housings without sediment, carbon pre-filter or membrane installed.
 7. Slowly open feed water valve to allow water to mix with bleach and refill the housings and tank.
 8. Open faucet to allow water to fill lines. Close faucet when water begins to drip from spout.
 9. Let system stand for approximately 15 minutes.
 10. After fifteen minutes do in the following order:
 - Close feed water valve.
 - Close holding tank valve while faucet is open to release pressure.
 11. Carefully remove housings and empty them.
 12. Remove protective wrap from pre-filters and membrane and install them in the appropriate filter housings. Hand tighten and snug with wrench if necessary.
 13. Replace post carbon in-line filter if necessary.
- Note: Be sure to check o-rings are in place when installing cartridges in filter housings. Damaged or incorrectly placed o-rings will cause leaks.**
14. Disconnect product water tubing from the holding tank and put 50 drops of bleach into the tubing. Reconnect tubing.
 15. Slowly open feed water valve. When water begins to drip from faucet, close faucet and open holding tank valve.
 16. Discard the first two tanks of water produced,

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as they contain chlorine. **Do not use this water.**

17. When faucet is first opened air and carbon powder may be noticed. This is normal. Allow filter to flush.

Water production:

Product water rate

Usable water production from an R/O system is designated *product water rate*, produced on a daily basis. The rate is normally described in gallons per day (gpd) or milliliters per minute (ml/min.)

Reject water rate

The flow of water to drain is designated as *reject water rate*, as measured in gallons per day (gpd) or milliliters per minute (ml/min.).

Using a graduated cylinder the formulas are:

Milliliters per minute X 0.38 = gallons per day / Ounces per minute X 11.2 = gallons per day

Reject ratio

The *reject ratio* is the amount of water produced compared to the amount of water flowing to drain.

The formula is as follows:

Reject rate
Reject ratio =
Product rate

Percent recovery

The *percent recovery* is another way to measure the amount of water produced compared to the amount of water which is actually used.

The formula to determine *percent recovery* is as follows:

Product water rate X 100%
Percent recovery = Feed water rate

Note: Product water rate is the sum of the feed water flow rate and reject water flow rate.

Example:

Product water rate = 10 gpd

Reject water rate = 40 gpd

Feed water = 10 gpd + 40 gpd or 50 gpd

Percent recovery = 20%

Water pressure and temperature:

Product water quality and production of R/O systems is dependent on pressure and temperature. Typically, R/O membranes are rated at standard conditions of 77°F (25°C) and 60 psi (4 bar) discharging to atmosphere.

In general, the higher the pressure differential and temperature, increased quality and quantity of water is produced. These factors should be considered when sizing R/O systems for a particular application.

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Fittings:

These user-friendly fittings provide superior performance and may be provided with this system. Proper use of these *push-in* fittings is shown below. Along with these fittings, all tubing selected must be of high quality and must be cut with a plastic tube cutter or sharp razor with a clean, square cut. Should a leak occur at a fitting, the cause is generally defective tubing. To fix a leak, relieve pressure, release tubing, cut off at least 1/4" from the end (square cut), reattach the tubing and confirm the connection is leak free. Each time a new connection is made, it is advisable to cut off 1/4" from the end of the tubing using these fittings.

**Five Stage Under Sink
Alkaline Anti-Oxidant
R.O Water Purification System**

1. Sediment Prefilter
2. Granular Carbon Filter
3. Block carbon Filter
4. Reverse Osmosis Membrane
5. Alkaline Filter
6. Post GAC/mineral filter
7. Auto Shut-Off Valve
8. Storage Tank
9. Tank Valve
10. Flow Restrictor
11. Faucets

**PH-CT-1000
Installation Diagram**

